#### CITY OF YELM

### **TECHNOLOGY**

Grant Beck, Community Development Director City of Yelm, Washington

## **Accomplishments**

Launched digital permitting and forms processing

Building, land use, and right of way

permits

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Business and Occupation tax

reporting

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City Council agenda preparation,

Community Center rental

Replaced or upgraded 18 desktop and tablet computers

Centralized management of all City cell phone accounts and saved \$1,600/mo

Implemented keycard security systems for City Hall

## **Accomplishments**

Redesigned the City data network to utilize virtual local area networks

Deployed new virtual servers for GIS, Remote Desktop, Reverse Proxy, and Management

Maintained a stable network environment and service levels

Standardized technology mounting system in all police vehicles

Implemented voice command software for Patrol Officers

Replaced or upgraded 16 mobile computer terminals (MCT) for the Police Department

## **Accomplishments**

Began fiber connection between Public Works and the PSB

Extended security camera coverage to City Hall, the Splash Pad and Playground

Deployed new wireless access points throughout all City facilities

Implemented Video Arraignment with Nisqually Jail

Deployed cloud based file sharing and signature authorization for Court

Implemented remote Court sessions

Participated in city wide process review

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Designed and constructed the new Council Chambers and conference rooms as modern meeting spaces

Designed and deployed a modern training room in the PSB

Quickly and efficiently provided for City employees to work remotely at the onset of the COVID-19 pandemic

11/12/2020

## **Ripple Effects**

### Technology accomplishments

Benefits every Department and employee in the City

Increases efficiencies

Benefits public transparency

Increases public communication

Adds convenience in the delivery of services to the public



Finish deployment of VLAN infrastructure and new switches

Complete the PW/PSB fiber optic link

Continue to improve content and services to the public

Add cameras to the security network

Install keycard system at PW and the WRF

Update the keycard system at the PSB

### **More Goals**

Update the control building at SW Yelm Well 1A to current networking standards



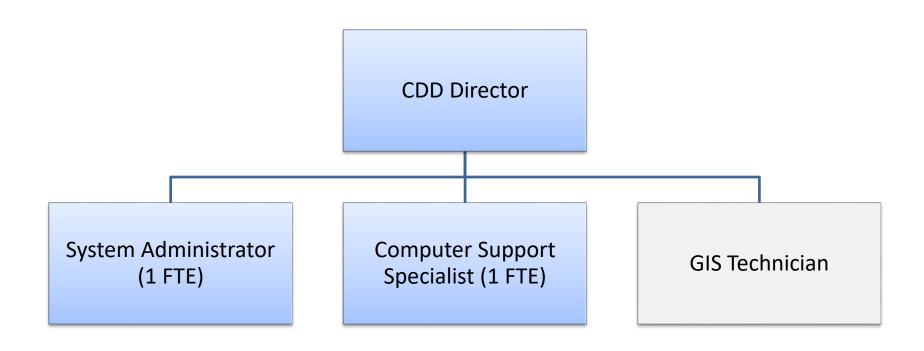
Improve meter reading process and equipment

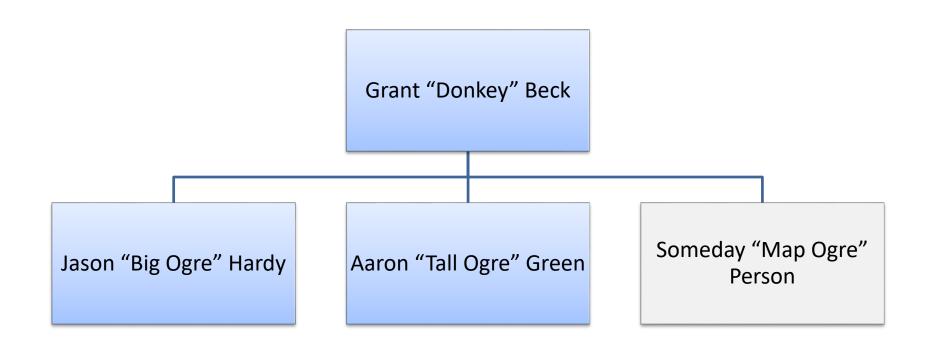




Moving towards a more virtualized client environment

# 2021/22 Organization - IT





#### CITY OF YELM

### **QUESTIONS?**

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Yelm City Council 2021/2022 Budget Workshop